Using the SP2 VPN

STEP 1. OPEN the Pulse Secure app (VPN).

Once you have the VPN software installed, open the Pulse Secure application. If you do not have it installed, please contact sp2help@sp2.upenn.edu

- If you are using a Mac, the Pulse Secure app will be in your “Applications” folder.
- If you are using Windows 8 or 10, you can type Pulse Secure in the Windows Search bar next to the Windows button or you can find it in the Start menu under “Pulse Secure”.

STEP 2. Login to the Pulse Secure app (VPN).

OPEN PULSE SECURE and login using your SP2 domain credentials. This is the login you use to sign into your SP2 computer on campus. If you have a Mac, this is your SP2 domain credential you use to connect to the fileserver (G and H drives). If you need to reset your SP2 domain password, https://kite.password.isc.upenn.edu/sp2
Step 3. Map a drive to the Fileserver (G and/or H drives) from your laptop/home PC.

Using Mac OS:
- From your Finder menu, click the “GO” menu and choose “Connect to Server”.
- In the server address field, type `smb://mac.sp2.upenn.edu/Groups` and click Connect.
- When prompted for a login, your username is your Pennkey name and the password is your SP2 domain password. If you need to reset your SP2 domain password, [https://kite.password.isc.upenn.edu/sp2](https://kite.password.isc.upenn.edu/sp2)

Using Windows 10 (see images below):
- (1) In your Windows Search bar, type “This PC” and select it or you can open File Explorer.
- (2) Click Map Network Drive
- (3) Choose a drive letter, then type `\files.sp2.upenn.edu\Groups` in the Folder box.
- (4) When prompted for login, use SP2\pennkey where pennkey=your Pennkey name. Use your SP2 password.
- Repeat above steps for the H drive and use the path `\files.sp2.upenn.edu\Home\username` where username= your Pennkey name.